

How We Handle Personal Information (Privacy Policy)

This “Privacy Policy” explains the handling and management of various information on all web pages with the domain name “wakanavi-tokyo.net” within the “Tokyo Youth Comprehensive Consultation Center – Wakanavi α” and affiliated websites.

Please read the policy carefully before using this website. By using this website, you consent to the content below.

How We Handle Personal Information

Information provided by you that identifies you (“Personal Information”), such as age, gender, residence, email address and content of your request, will be kept strictly confidential. As a rule, information collected on this website is voluntarily provided (registered) by the User.

How We Use Personal Information

We may share/post the content of your consultation on our website and other sources, but only with your explicit permission to do so. All personally identifiable information will be removed before any information is shared/posted. “Tokyo Youth Comprehensive Consultation Center – Wakanavi α” is operated by the Tokyo Metropolitan Government. Consultations will be provided by well-trained staff.

Our staff will handle Personal Information in accordance with this “Privacy Policy.” The Tokyo Metropolitan Government will have experts analyze the content of the consultations to create a document that will serve as a reference for future policies. In addition, documents pertaining to “Tokyo Youth Comprehensive Consultation Center – Wakanavi α” consultations may be provided to experts for purposes of academic inquiry and research. These experts will also abide by this “Privacy Policy” with respect to Personal Information.

Personal Information Security

Personal Information submitted by you will be held in strict confidence and will be used only in the ways described above. Implementing agencies* will not use your Personal Information beyond the initially stated purposes or share your Personal Information with external agencies unless otherwise stipulated in the Act on the Protection of Personal Information.

* “Implementing agencies” include the Governor of Tokyo, Government Committees, Public Enterprise Managers, the Fire Chief of the Tokyo Fire Department, and the heads of other government agencies appointed by the Tokyo Metropolitan Government.

In addition, your request and our responses will be encrypted and verified on the website so that your “email consultation” will not be exposed or read by others. Transmission of data will be encrypted and protected by a security system called the SSL. To enhance confidentiality, our system requires Users to enter their registered email address and password in order to read our responses.